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Statewide Remodeling
2940 N. Hwy 360 #300
Grand Prairie, TX 75050

September 8, 2009

TO WHOM IT MAY CONCERN:

Approximately two years ago, we hired Statewide to install some window replacements and to also install vinyl siding in certain areas of our home. We were COMPLETELY satisfied with the results. Shortly thereafter, we had a problem with some of the vinyl siding being blown off the chimney area and when we called, the repairs were done IMMEDIATELY.

Recently, because we were so satisfied, we chose to ask Statewide to install an additional 8 windows on our home. Once again, we were COMPLETELY satisfied. We had met Bob Simback from our previous window installs and, once again, he and his aide, Bubba, performed to the best of our expectations. Our house and yard were completely clear of any debris and their workmanship and pride in what they were expected to do was certainly visible.

During the inspection of these last 8 windows, the City of Plano had some questions regarding an arbitrary 24" clearance of windows to doors. At that time, I spoke with Mark (Service Manager) who assured me that all would be taken care of if the City of Plano did not approve the inspection. In the end, the City approved the inspection and all is well. Mark's commitment to "make it right" only reassured us that everything would be taken care of properly.

Please know that we are VERY SATISFIED CUSTOMERS! We are willing to be one of your testimonials on your website if you want. Workmanship, customer service and commitment are what truly make you successful. We will continue to recommend Statewide to anyone we know!

Sincerely,

Norma J. Chaffee
Robert Chaffee

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