



## TRANSFERABLE LIFETIME LIMITED WARRANTY

For Custom Made Vinyl Replacement Windows and Doors

Warranty # \_\_\_\_\_  
(Quantum Order Number)

Installation Date \_\_\_\_\_

Subject to the terms, conditions and limitations set forth below, Kensington HPP, Inc warrants that its Quantum2 custom made, solid vinyl replacement windows and doors ("Products") will be free from defects in the materials and workmanship under normal use and service for as long as the original purchaser(s) own an interest in the property into which the Kensington HPP, Inc. Quantum2 solid vinyl "Products" were originally installed. (see limitations for Transferee(s) below.) The manufacturer states that all Kensington HPP Quantum2 "Products" are specifically intended for vertical installations, in accordance with the manufacturer's standard installation instructions, into residential openings.

All Kensington HPP, Inc. Quantum2 solid vinyl "Products" manufactured with woodgrain laminates or painted ColorScape will carry the above listed warranty on standard window and door unit(s), but, the warranty on the woodgrain laminate or painted ColorScape will be limited to ten (10) years from the original date of installation. This limited warranty does not cover any product problems arising from any other applied finish other than the interior laminate or ColorScape paint applied by the manufacturer.

**PURCHASER(S) SHOULD COMPLETE AND RETURN THE WARRANTY REGISTRATION CERTIFICATE WITHIN THIRTY (30) DAYS OF THE DATE OF INSTALLATION TO ESTABLISH PROOF OF PURCHASE.**

The manufacturer will repair or replace any defective part, component, or "Product" on an item-for-item basis to the original purchaser(s) as long as the original purchaser(s) continue to own an interest in the property into which the Kensington HPP, Inc. Quantum2 solid vinyl "Products" were originally installed. All replacement part(s), component(s), or complete "Product" unit(s) will be shipped from the manufacturing facility. Freight and postal charges are the responsibility of the consumer. Labor and/or labor charges to install, remove, or reinstall any part, component, or complete "Product" are expressly denied by the manufacturer. All labor charges are the responsibility of the consumer.

This Lifetime Limited Warranty is transferable by the original property owner(s) to subsequent owner(s) of the property

provided the Kensington HPP Quantum2 Warranty Service Center receives notice of the transfer of title of the property within thirty (30) days from the date of the transfer. All warranty conditions, limitations and benefits are transferable to subsequent owner(s) assuming notice of transfer has been received in the required time frame.

For products described as having insulated glass with one or more inert gases (e.g., Argon or Krypton) ("Inert Gas"), the manufacturer injects Inert Gas at the time of manufacture. No warranty is made as to the amount or percentage of Inert gas present in the insulated glass. The manufacturer makes no warranty regarding the rate of dissipation of Inert Gas of the amount of Inert Gas remaining in the window at any time after manufacture.

FIELD APPLIED CAULKING is not part of the window manufacturing process and is not covered by this warranty. Caulking is to be considered a maintenance item and is the responsibility of the consumer.

No representation is made with respect to condensation on the glass unit(s), as condensation is the natural result of excessive moisture in the building and changes in temperature and humidity. It does not indicate a defective glass unit of "Product".

This Lifetime Limited Warranty does not cover damage caused by improper installation, abuse, alteration, tampering, improper maintenance, accident, negligence, acts of God, consequential damage (such as the cost of repairing or replacing damaged property as a result of product failure) nor any other cause which is beyond the manufacturer's control.

## HOW TO OBTAIN PERFORMANCE OF THE WARRANTY OBLIGATION

To register a claim under this warranty you should notify the dealer that sold you the Kensington HPP Quantum2 "Product(s)", in writing, of the nature of your problem and date of installation of the product(s) in question. In some cases, you may be asked to supply pictures of the problem or send a representative sample of the problem to the Kensington HPP Quantum2 Warranty Service Center.

## ADDITIONAL LIMITATIONS OF WARRANTY

THE LIMITED WARRANTY PRINTED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THE PRODUCTS. REPAIR OR REPLACEMENT UNDER THIS LIMITED WARRANTY IS YOUR EXCLUSIVE REMEDY. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGE ARISING FROM A BREACH OF ANY EXPRESS OR IMPLIED WARRANTIES OR FOR THE COST OF REMOVING GAS PROVIDED HEREIN), INSTALLING, OR REINSTALLING ANY REPLACEMENT PART, COMPONENT, OR COMPLETE PRODUCT UNIT. EXCEPT WHERE PROHIBITED BY LAW, AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE MANUFACTURER DISCLAIMS ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS OR A PARTICULAR PURPOSE OR OF NON-INFRINGEMENT. ALL SUCH WARRANTIES ARE HEREBY EXPRESSLY EXCLUDED. NO STATEMENT, ADVICE, OR INFORMATION GIVEN BY THE MANUFACTURER, ITS OFFICERS, DIRECTORS,

EMPLOYEES, AGENTS, AUTHORIZED REPRESENTATIVES, AFFILIATES, OR CONTRACTORS CREATES ANY WARRANTY.

IN NO EVENT SHALL THE MANUFACTURER OR ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AUTHORIZED REPRESENTATIVES, AFFILIATES, OR SUPPLIERS, BE LIABLE FOR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DIRECT, SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY KIND OR CHARACTER, INCLUDING, WITHOUT LIMITATION, FOR PERSONAL INJURY, DAMAGE TO REAL OR PERSONAL PROPERTY, EQUIPMENT OR SURROUNDINGS, BUSINESS INTERRUPTION, LOSS OF REVENUE OF PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR THAT ARISE FROM DEFECTS OR ANY FAILURE OF PERFORMANCE, OR ANY CLAIMS BY ANY THIRD PERSONS, EVEN IF THE MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHERS, WHICH VARY FROM STATE TO STATE. BECAUSE SOME STATES/JURISDICTIONS DO NOT PERMIT THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, AND/OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

Complete and mail within 30 days of installation for warranty validation



## Warranty Registration - Transferable Lifetime Limited Warranty

Installation Date: \_\_\_\_\_

Dealer Name: \_\_\_\_\_

Homeowner: \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

Address: \_\_\_\_\_

Kensington HPP Quantum2 Order#\* \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

\*Located on label inside window frame.

Kensington HPP Quantum2 Warranty Service Center, 1136 Industrial Park Road, Vandergrift, PA 15690